



**Forum: HeroMorph site questions & Suggestions**

**Topic: Having to Log In Twice**

**Subject: Re: Having to Log In Twice**

Posted by: Winterhawk

Posted on: 2008/5/8 11:33:08

short answer is I do not know, and I am unable to duplicate this problem. Some people have e-mailed me experiencing very similar problems to this. I have no idea how are what is causing the problem.

This site has been tested on IE 6 and 7, Firefox, Safari, and Opera.

I tested it on a Win 98, xp, and vista machines as well as a Nintendo Wii and I have had none of these sort of problems. We also have many MAC users like Matrixblur that have not reported any problems.

When you log in your Computer gets a cookie, when you change from one page or another the site checks your cookie to see who you are and if you have access to the area you are going to, the cookies expire in about one hour of inactivity. So my suggestion to people having this problem would be to Clear all your cookies, clear all your temp files and caches. Check your cookie settings on the browser you are using and see if anything is set differently from the default settings.

If that doesn't work then I dunno, if you run a symitec product they are know to like Norton anti-virus they are know to cause problems with web pages and cookies. try turning it off just to see if that is indeed the problem.