



Forum: HM General Chit Chat

Topic: computer problems

Subject: computer problems

Posted by: Wolf

Posted on: 2009/6/5 3:19:10

Big QUESTION for all our people here who know computers:

got a BIG problem. Whenever I log in to do my e-mail, whether it be my primary address or secondary one, it keeps shutting down the browser on me. If I try Internet Explorer, I get a box that states: "IE has encountered a problem and must shut down now. We are sorry for any inconvenience that this may cause you". If I try it with Mozilla's FireFoxe, It drops the web page; and I get a similar message.

Also, whenever I go anywhere on the 'Net, it takes 4-5 tries before I get to the webpage I want...as an example, it took 4 tries to get to the the "Forums" thread; I kept getting sent to some place called "CAFEMOM"!

Now, I run "Malawarebytes" 'Malaware' program every other day...and my anti-virus and firewalls are all up-to-date. So, I'm wondering if there's something else wrong with this machine (HAL 9000 been seen around here lately?)

Have any of you ever had this problem...and, if so, how did you fix it? Remember, I'm a wizard in the kitchen...and a "Jethro Bodine" when it comes to computers. If it's a "freeware' fix...that's cool...otherwise, I'm getting the feeling I'm stuck out here on an ice floe...and here come the polar bears...

Wolf