



Forum: Comic Book Corner

Topic: Print-On-Demand Comics Issues Issue

Subject: Re: Print-On-Demand Comics Issues Issue

Posted by: irwinalien

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For what it's worth, I finally got a reply from Ka-Blam, which reads thusly:

"It's actually not a price increase. The difference in the printing cost is due to our finding a code error on our end that had been causing UNDER charges on most orders for a few months. \$3.04 is what your price should have been all along. As to the shipping/handling/insurance costs that's done at the invoicing stage and is calculated by the person sending you the invoice. \$2.35 is probably a little low and \$3.18 is likewise probably a bit too high. Your actual s/h/i should probably have been around \$2.65-2.70. I've credited your account \$0.50. Sorry for hassle."

Great. Any other surprises?